

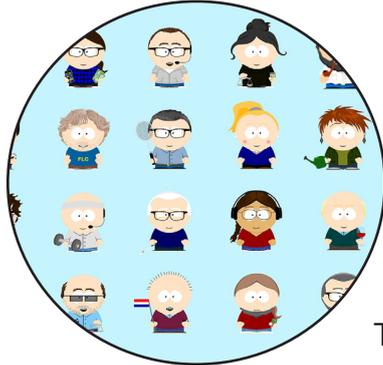
dnsbelgium

Quarterly report

Q3

Q3 2021 Progress report

Q3 Index



Team and HR News

More on page 2



Operations: What do we do everyday?

More on page 3



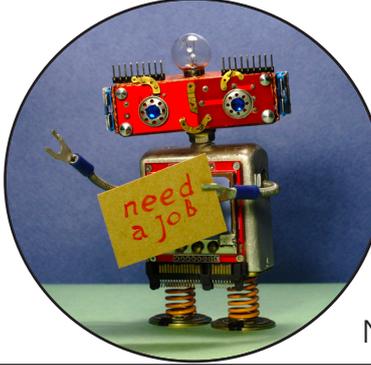
CSR: What do we do for society?

More on page 4



Security: What do we do for safety?

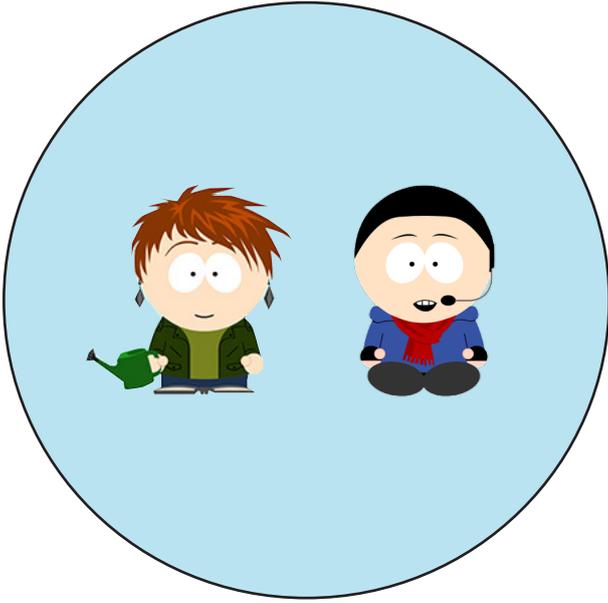
More on page 5



New hires and more

More on page 6

25 years at DNS Belgium



Hilde Van Bree and Veerle Ternier

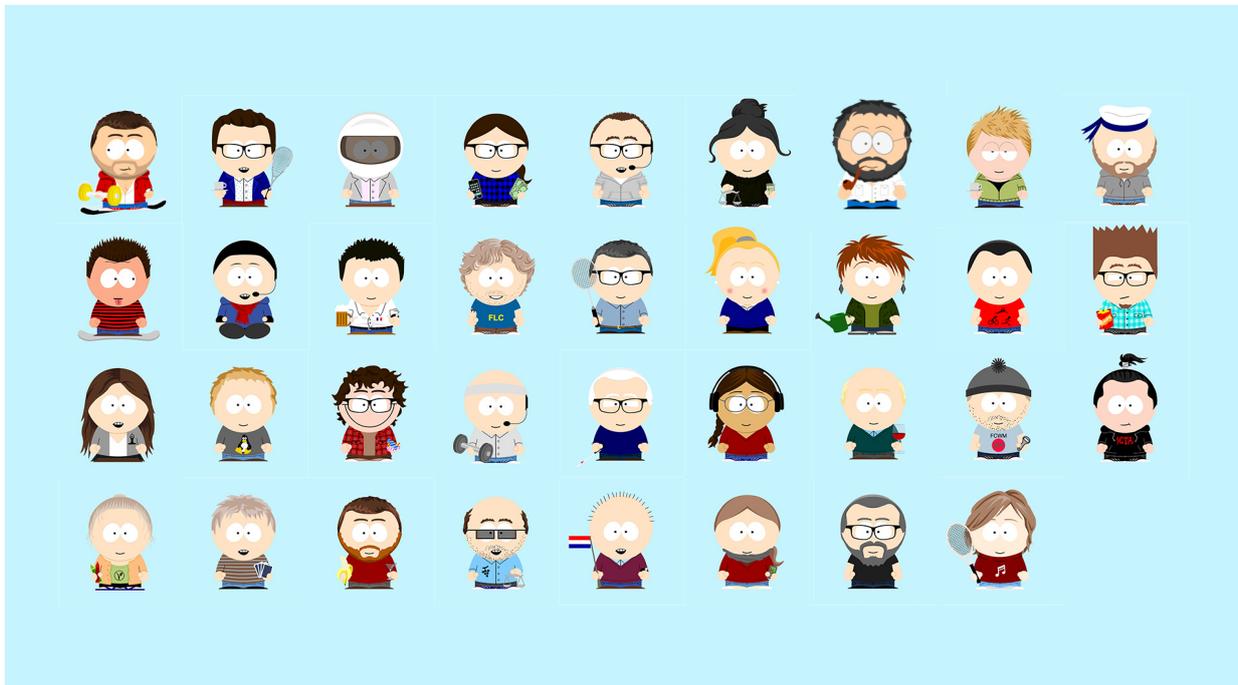
This year we will be celebrating the **25 years at DNS Belgium** of two of our very dearest colleagues: **Hilde Van Bree** and **Veerle Ternier**! Of course, this could not go unnoticed, and we would very much like to thank them for their hard work and commitment, and for the experience and wisdom they bring to our day to day lives.

Hilde Van Bree works in the communication department and **Veerle Ternier** in product. We are certain that without their guidance in many matters the jobs of their colleagues would be considerably more difficult. Therefore, we can only extend a great and heartfelt "Thank you!" to both for being there for all of us.

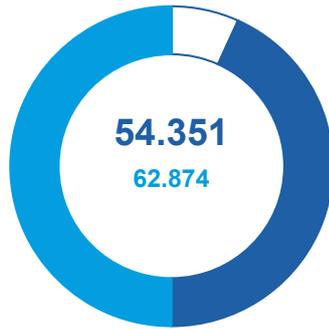
Thank you Hilde and Veerle!

Team Q3 2021

Our team has gained a couple new faces during the last year, and even though they are starting during Covid times, we are sure all of them will fit in perfectly! We have been joined by a person in our communication department as well as a person in engineering. We continue to prepare new hires in our legal department and in the DevOp field, all of these people will be joining DNS Belgium to expand our focus on R&D, security and privacy.



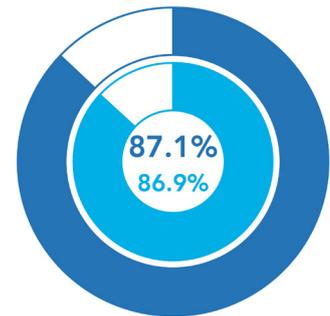
New registrations, Q3 2020 to Q3 2021



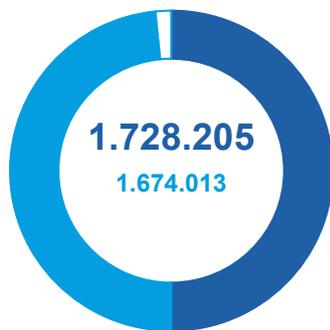
The new registrations have decreased compared to the same quarter last year. This can be attributed to the fact that the Q3 of 2020 was a particularly active quarter, considering it was in the toughest period of Covid in Europe. The registrations were particularly high. They are now going back to normal levels.

Renewal rate, Q3 2020 to Q3 2021

The renewal rate shows remarkable stability between the third quarter of 2020 and the third quarter of 2021. We can deduce from this that the growth of the Belgian internet wasn't just a Covid-effect, but has produced a lasting digitalisation of our society. Only time will tell if this will remain the case from now on.



Active registrations, Q3 2020 to Q3 2021



As we can see here the active registrations have increased considerably since the Q3 of 2020. Once again, this can be attributed to the effects of the coronavirus.

This is not only true for .be (56%) though, active registrations have also increased among non Belgian actors like .com (16%), .eu (7%) and others (21%).

Quarterly growth, Q3 2020 to Q3 2021



We can see that the cumulative quarterly growth, though still going strong, is slightly less rapid than it was in 2020. Of course, the growth during the Covid era was exponential.

Growth still continues to happen though, and we do not expect these numbers to fall anymore in comparison to last year, and would rather think they will start stabilising on pre-Covid levels.

Digital Inclusion Charter



Philip du Bois, General Manager
of DNS Belgium

On September 15th DNS Belgium signed, together with the governmental institutions of our country and some 30 companies and social organisations, the Digital Inclusion Charter founding DigitAll. The goal of this charter is to reduce the digital gap and to allow everyone to fully participate in the digital economy by giving them the means and training necessary.

Climate Neutral Certificate

Ecolife granted us the certificate confirming that we are carbon neutral according to the PAS 2060 standards. Our carbon footprint in 2020 equated to 123 tonnes of CO2. This is a reduction of 34% relative to 2019, and 54% relative to 2016. The remaining emissions were offset by PAS 2060 approved offsetting schemes. We will of course continue to work to reduce our carbon footprint.



1000 laptops for Wallonia



As floods hit the southern part of our country hard in July 2021, DNS Belgium in collaboration with Digital for Youth decided to help as much as we could to alleviate the suffering. This is why 1000 laptops have been dispatched to the hardest hit areas and cities, so that at least a portion of the youth in these places could have an - as normal as possible in the circumstances - start of the schoolyear and be able to keep up in class.

These actions are taken in conjuncture with many others, if you would want to read more about our CSR actions, you can find the full CSR report for 2020 on our website www.dnsbelgium.be

CSR: what do we do for society?

Revoke rate during Q3 2021

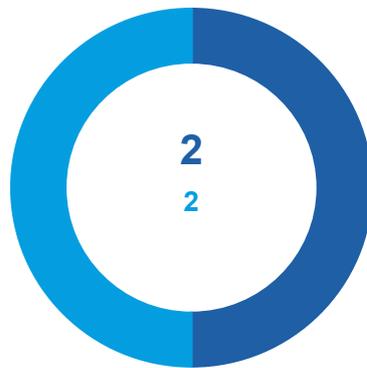
When it comes to making the internet safer, every drop counts. During Q3 of 2021, we revoked **1449** domain names for different reasons of abuse. As a comparison, in Q2 of 2021, this number was 1684.

25 on the demand of the courts/external actors
1424 on the demand of our internal channels

All of this is done to make sure that the least possible websites could be used to do harm on the Belgian web and to increase consumer trust in the digital world.



Fake webshop removal Q3 2020 to Q3 2021

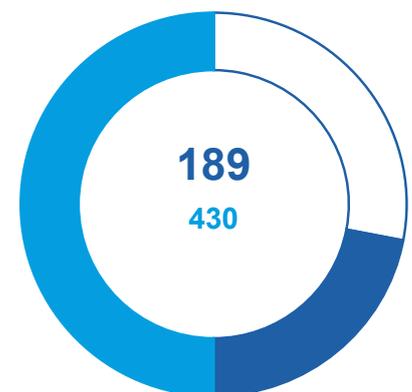


During the third quarter of 2021 only 2 fake webshops have been removed from the Belgian internet. We are tirelessly working to improve our detection algorithms and skills, but on the basis of our current systems we can say that the situation on the Belgian internet appears to be quite good in comparison to other extensions.

Phishing detection Q3 2020 to Q3 2021

The total number of infected domain names has gone down this quarter in comparison to the same quarter of last year.

Nevertheless, our algorithms continue to prove their worth, and continue making the Belgian net safer and more trustworthy.



New Hires 2021

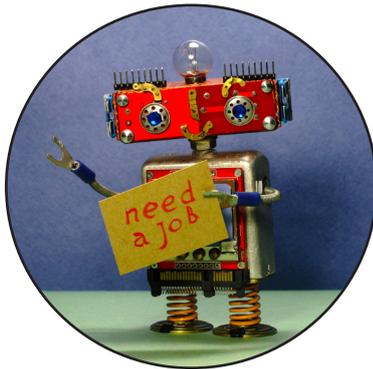


Bram Massant joined DNS Belgium in late 2021 in the capacity of DevOps Engineer. After having studied at the KHL Leuven in IT, he worked for multiple years as a system engineer, DevOps, and cloud engineer.

After twelve years at KBC, DNS Belgium was glad to welcome this experience into our team.

Timur Michelashvili joined DNS Belgium right before the summer in the position of Communication Officer.

After having studied history in France and having worked in multiple tech related companies in the communication department, he will be our go-to man when it comes to our french speaking communication needs.



DNS Belgium is always looking for more talented people!

Would you like to work in a DevOps team of 16 people to make the Belgian internet better and safer?

How does it sound to work with state of the art technology to make the digital world a better place?

Interested? Do not hesitate to reach out for more information or to apply immediately at jobs@dnsbelgium.be

New hires and more

dnsbelgium

.be

.brussels

.vlaanderen

DNS Belgium is a non-profit organisation. Our mission is to register and manage .be, .vlaanderen and .brussels domain names, improve the accessibility of the internet, encourage its use, make it safer to use for everyone and do so in a more sustainable manner.

DNS Belgium

Ubicenter - Philipssite 5/13 - 3001
Heverlee (Belgium)

+32 16 28 49 70

communications@dnsbelgium.be